

Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The UK music concerts and festivals industry has continued to grow steadily each year but there is a need for players in the industry to work together to halt the decline of grassroots music venues, otherwise there is a risk that the supply of new artists, who go on to become the festival headliners of tomorrow, is going to start drying up."

— Michael Oliver, Senior Leisure and Media Analyst

This report looks at the following areas:

- · What are the main opportunities for festivals to increase their revenues?
- · The music industry needs to help to retain grassroots music venues

The UK music concerts and festivals industry has experienced steady growth in revenues during the past five years, with the exception of an Olympics-related dip in 2012. However, this trend of growth has not been uniform, with the larger concert and festival promoters doing much better than the grassroots sector. The decline of grassroots music venues is an issue which the industry needs to address quickly, if growth is to be maintained in the longer term.

BUY THIS <u>REPORT</u> NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

Market size and forecast

Figure 1: UK music concerts and festivals market size and forecast, 2011-21

Market drivers

Companies and brands

Market share

Figure 2: Leading music concert and festival operators, ranked by most recent turnover*, 2014/15

Launch activity and innovation

The consumer

More than a third of adults have been to a concert in the past year

Figure 3: Type of music concert visited in the past 12 months, June 2016

Majority go just once or twice a year

Figure 4: Number of music concerts attended in the past 12 months, June 2016

One in five visited a festival in the past year

Figure 5: Music festivals visited in the past 12 months, June 2016

Two thirds of concert and festival tickets bought using digital devices

Figure 6: Method of buying ticket for most recent music concert or festival visited, June 2016

Bringing convenience to festivals is top of fans' priorities

Figure 7: Interest in potential music concert and festival innovations, June 2016

Viagogo and StubHub are most heard-of secondary resellers

Figure 8: Awareness and usage of secondary ticketing companies, June 2016

Viagogo and StubHub have highest satisfaction levels

Figure 9: Whether people who have used secondary ticketing companies would use their services again, by company used, June 2016

What we think

Issues and Insights

What are the main opportunities for festivals to increase their revenues?

The facts

The implications

The music industry needs to help to retain grassroots music venues

The facts

The implications

The Market - What You Need to Know



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Market continues steady trend of growth

Uncertain outlook for 2017

Tickets account for bulk of revenues

Concert ticket sales worth nearly £1 billion alone

Festival ticket sales worth more than £275 million

PRS tariff review still to reach a conclusion

Decline of grassroots music venues threatens entire music industry

Market Size and Forecast

Market continues steady trend of growth

Uncertain outlook for 2017

Figure 10: UK music concerts and festivals market size and forecast, 2011-21

Forecast

Figure 11: Music concerts and festivals, forecast market value, 2011-21

Forecast methodology

Market Segmentation

Tickets account for bulk of revenues

Figure 12: UK music concerts and festivals market, by segment, 2011-15

Concert ticket sales worth nearly £1 billion alone

Festival ticket sales worth more than £275 million

Figure 13: Major UK music festivals, 2016

Market Drivers

PRS tariff review still to reach a conclusion

Brexit devaluation likely to make overseas artists more expensive

Figure 14: Trends in average annual exchange rates, GBP versus US\$ and EUR, 2010-16

Decline of grassroots music venues threatens entire music industry

CMA reviews secondary ticketing compliance

Ticket fraud continues to be an issue

Live growth continues to be attractive to artists

Figure 15: Trends in live and recorded music revenues in the UK, 2010-15

Companies and Brands - What You Need to Know

Live Nation consolidates market position

SJM leads the rest

AEG's challenge fades

Taking music to the people

Cashless payment gradually being refined

Festival introductions...

...and match-ups

Market Share



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Live Nation consolidates market position

SJM leads the rest

Figure 16: Leading music concert and festival operators, ranked by most recent turnover*, 2014/15

Launch Activity and Innovation

Taking music to the people

Cashless payment gradually being refined

Festival introductions...

...and match-ups

Scope for festivals to improve their image through helping good causes

The Consumer - What You Need to Know

More than a third of adults have been to a concert in the past year

Majority go just once or twice a year

One in five visited a festival in the past year

Two thirds of concert and festival tickets bought using digital devices

Bringing convenience to festivals is top of fans' priorities

Viagogo and StubHub are most heard-of secondary resellers

Satisfaction is high among users, particularly for buying tickets

Viagogo and StubHub have highest satisfaction levels

Music Concert Visiting

More than a third of adults have been to a concert in the past year

A need to refocus on older, more affluent consumers?

Figure 17: Type of music concert visited in the past 12 months, June 2016

Rock and pop fans most insular

Figure 18: Type of music concert visited in the past 12 months, by type of music concert visited in the past 12 months, June 2016

Number of Concerts Attended in Past Year

Majority go just once or twice a year

Clear division in frequency of visiting by age

Figure 19: Number of music concerts attended in the past 12 months, June 2016

Pop music fans are most casual concert-goers

Figure 20: Number of music concerts attended in the past 12 months, by type of music concert visited in the past 12 months, June 2016

Music Festival Visiting

One in five say they visited a music festival in the past year

Figure 21: Music festivals visited in the past 12 months, June 2016

Glastonbury and Download most popular choices for one-festival visitors

Figure 22: Music festivals visited in the past 12 months, by number of festivals visited in the past 12 months, June 2016

Ticket Buying Channels

Two thirds of concert and festival tickets bought using digital devices

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100

EMALL: reports@mintel.com



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 23: Method of buying ticket for most recent music concert or festival visited, June 2016

Interest in Potential Innovations

Bringing convenience to festivals is top of fans' priorities

Partnering with charity has potential to create goodwill towards festivals

In-venue commerce app functionality promises valuable customer data

Figure 24: Interest in potential music concert and festival innovations, June 2016

Awareness and Usage of Secondary Ticketing Companies

Viagogo and StubHub are most heard-of secondary resellers

StubHub and Viagogo have highest levels of usage

Figure 25: Awareness and usage of secondary ticketing companies, June 2016

Seatwave struggles on awareness, even among frequent concert-goers

Figure 26: Percentage of concert and festival visitors who have heard of secondary ticketing brands, by number of music concerts attended in the past 12 months, June 2016

Seatwave has a more balanced portfolio than rivals

Figure 27: Usage of secondary ticketing companies, by people who have bought or sold tickets through them, June 2016

Satisfaction with Secondary Ticketing Companies

Satisfaction is high among users, particularly for buying tickets

Figure 28: Whether people who have used secondary ticketing companies would use their services again, June 2016

Viagogo and StubHub have highest satisfaction levels

Figure 29: Whether people who have used secondary ticketing companies would use their services again, by company used, June 2016

Appendix – Data Sources, Abbreviations and Supporting Information

Data sources

Abbreviations

Consumer research methodology

Appendix - Market Size and Forecast

Figure 30: UK music concerts and festivals, value forecast scenarios, 2016-21

Forecast methodology



APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com