

## Auto Service, Maintenance and Repair - US - December 2016

Report Price: £3239.54 | \$3995.00 | €3796.74

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"Auto service, maintenance, and repair is a critical component of vehicle ownership. Vehicles require regular maintenance and upkeep to ensure their longevity and use, and neglecting such responsibilities can result in extremely costly repairs for consumers."  
- **Buddy Lo, Automotive Analyst**

This report looks at the following areas:

- **Auto service, maintenance and repair expenditures tops \$172 billion in 2016**
- **Consumers are wary of shady service providers**
- **Consumers aren't proactively scheduling service**
- **Amenities nice to have but not necessary**

Auto service, maintenance, and repair is a critical component of vehicle ownership. Vehicles require regular maintenance and upkeep to ensure their longevity and use, and neglecting such responsibilities can result in extremely costly repairs for consumers. Today's consumers are aware of the necessary service and maintenance they must perform but are still sensitive regarding pricing.

This report will look at the issues affecting the auto service, maintenance and repair market. In addition, the report will examine consumer attitudes toward automotive service and maintenance, attitudes towards service providers, and motivations driving consumer behavior.

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### DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market

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Abbreviations

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