



## November 2021

### Payment Methods - Ireland

"The COVID-19 pandemic was the catalyst for a truly transformative period for the way consumers settle bills and pay for goods and services. Alongside a veritable collapse in the use of cash, there was a commensurate increase in the use of contactless payments."

## September 2021

### Current Accounts - Ireland

"With most Irish consumers either very or quite satisfied with how their current account provider supported customers during the COVID-19 pandemic, there is likely to be a fairly high level of positive feeling towards mainstream banks. However, when choosing a provider, cost is a far more important factor than reputation ...

## June 2021

### Car Insurance - Ireland

"Like most financial products and services, car insurance has been relatively unaffected by the COVID-19 outbreak. While traffic volumes were down in 2020 due to lockdowns and other restrictions, there was continued growth in the number of private licenced cars on the roads both in NI and RoI, generating increased ...

## April 2021

### Mortgages - Ireland

"Despite the disruptions to the market brought about by the COVID-19 outbreak, there remains strong demand for new mortgages among Irish consumers, which, together with the fact that interest rates remain low and most consumers have managed to emerge from the pandemic unscathed, augurs well for the short- to medium-term ...

## February 2021

### Loans & Alternate Sources of Credit - Ireland



“Although the years leading up to the COVID-19 outbreak were characterised by steady growth in value and volume of loans and other credit products held by Irish consumers, the sudden reversal brought about by the COVID-19 outbreak was almost certainly a momentary interruption rather than a cessation or reversal of ...