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"Competition from MVNOs has driven down prices, while an increasing tendency to buy smartphones outright has given consumers more flexibility in their contract choice.

The importance of data allowances has sustained the market but increased personalisation and the rewarding of long-term customers will be vital as the growth of eSIMs reduces inertia".

- Adrian Reynolds, Consumer Technology Analyst

This report looks at the following areas:

- Fight the threat of eSIMs by rewarding long-term customers
- Personalised data allowances could boost lovalty

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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