

Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The women's haircare sector has struggled to show growth in recent years as savvy shopping behaviours continue to take their toll, with the category showing value growth of just 0.3% in 2016. However, trends favouring natural hairstyles and textures, as well as women worrying about damaging their hair, are impacting washing and styling behaviours."

Roshida Khanom, Associate Director BPC

This report looks at the following areas:

- Styling sector struggles
- Damage concern is changing behaviours

The women's haircare category has struggled to show growth in recent years as it continues to feel the impact of savvy shopping, discounting and competitive pricing. In 2016 the category showed minimal growth of 0.3% in value (to £1.394 billion), which was attributed to the strength of the prestige sector. With styling trends favouring natural hairstyles and textures, the mass-market styling sector in particular has suffered the greatest loss.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

The category shows minimal growth in 2016

Figure 1: UK retail value sales of the women's haircare market, 2011-21

Prestige boosts the sector

Key players

Relaunches boost sales of shampoo brands

Figure 2: UK retail value sales of women's mass-market shampoo, by brand, year ending October 2016

Sales of conditioner brands reflect shampoo brands

Figure 3: UK retail value sales of women's mass-market conditioner, by brand, year ending October 2016

The styling sector struggles

Figure 4: UK retail value sales of women's mass-market styling products, by brand, year ending October 2016

NPD sees a rise

Figure 5: New product development in the women's haircare category, by sub-category, January 2014-January 2017

Advertising spend sees sharp rise in 2016

Figure 6: Recorded above-the-line, online display and direct mail total advertising expenditure on women's haircare, by media type, 2014-16

The consumer

Usage of styling products declines

Figure 7: Usage of hair styling products, December 2016

Little change in use of hair/scalp-protecting products

Figure 8: Usage of hair/scalp-protecting products, December 2016

Shampoo usage is up

Figure 9: Usage of shampoo and conditioner products, December 2016

Low awareness of co-wash products keeps usage down

Figure 10: Usage of co-wash products, December 2016

Double shampooing presents NPD opportunities

Figure 11: Changes in haircare routines in the last 12 months, 16-24s vs all, December 2016

Styling frequency is down

Figure 12: Changes in styling routines in the last 12 months, December 2016

Free-from claims indicate natural/organic

Figure 13: Perceptions of natural and/or organic haircare, amongst buyers of natural/organic haircare, December 2016

What we think

Issues and Insights



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Styling sector struggles

The facts

The implications

Damage concern is changing behaviours

The facts

The implications

The Market - What You Need to Know

Value of the market sees little change

Prestige sector boosts salon and online pureplayers

Targeting teens for future growth

Need for speed likely to increase

Damage concern is impacting haircare routines

Market Size and Forecast

The category remains afloat

Figure 14: UK retail value sales of the women's haircare market, 2011-21

Slow but steady growth long term

Figure 15: UK retail value sales of the women's haircare market, 2011-21

Forecast methodology

Market Segmentation

Prestige strides ahead whilst mass-market lags behind

Figure 16: UK retail value sales of the women's haircare market, prestige vs mass, 2015 and 2016

Trend for natural hair impacts styling sector

Figure 17: UK retail value sales of the women's mass-market haircare market, by product type, 2015 and 2016

Channels to Market

Salons and online players boost prestige sector

Figure 18: UK value retail sales of women's haircare products, by retail channel, 2015 and 2016

Discount retailers impact mass-market sales

Market Drivers

Targeting teens

Figure 19: Trends in the age structure of the UK female population, 2011-21 $\,$

Rise in employment presents opportunities

Figure 20: Employment and unemployment, total and female, 2011-21

Desire for quality drives prestige

Damage concern could be changing haircare behaviours

Figure 21: Reasons for changes in usage of hair appliances, August 2016

Innovating outside care

Opportunities for evening routines

Figure 22: Daily beauty and grooming routines related to hair amongst women, December 2016

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Need for speed

Figure 23: Time spent on maintaining/enhancing face, hair and body, by age, December 2016

Key Players - What You Need to Know

Relaunches boost shampoo brands

NPD shows sharp rise in 2016

Free-from remains a focus in 2016

Advertising spend rises in 2016

Challenging stereotypes

Trust and differentiation of brands reflect their usage

Market Share

Shampoo brands enjoy value growth from relaunches

Figure 24: UK retail value sales of women's mass-market shampoo, by brand, years ending October 2015 and 2016

Top-performing shampoo brands reflected in conditioner

Figure 25: UK retail value sales of women's mass-market conditioner, by brand, years ending October 2015 and 2016

Brands struggle in the styling sector

Figure 26: UK retail value sales of women's mass-market styling products, by brand, years ending October 2015 and 2016

Launch Activity and Innovation

Shampoo sees a rise in focus

Figure 27: New product development in the women's haircare category, by sub-category, January 2014-January 2017

NPD in dry shampoos

Relaunches popular in 2016

Figure 28: New product development in the women's haircare category, by launch type, January 2014-January 2017

L'Oréal leads NPD in 2016

Figure 29: New product development in the women's haircare category, by top ultimate companies and other, 2016

Figure 30: Examples of new product development in the women's haircare category from Unilever brands, 2016

Dove competes with Head & Shoulders in 2017

Free-from claims are still a focus

 $Figure \ 31: \ New \ product \ development \ in \ the \ women's \ haircare \ category, \ by \ top \ 10 \ claims \ for \ 2015, \ 2015 \ and \ 2016$

Advertising and Marketing Activity

Advertising spend sees sharp rise in 2016

Figure 32: Recorded above-the-line, online display and direct mail total advertising expenditure on women's haircare, by media type, 2014-16

Figure 33: Garnier Ultimate Blends pop-up store, February 2017

P&G dominates advertising spend

Figure 34: Recorded above-the-line, online display and direct mail total advertising expenditure on women's haircare, by top advertisers, 2016

Moving away from stereotypes

Nielsen Ad Intel coverage

Brand Research

Brand map

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 35: Attitudes towards and usage of selected brands, December 2016

Key brand metrics

Figure 36: Key metrics for selected brands, December 2016

Brand attitudes: TRESemmé is a trusted brand

Figure 37: Attitudes, by brand, December 2016

Brand personality: Bumble and bumble has a fun image

Figure 38: Brand personality - Macro image, December 2016

Herbal Essences maintains its natural image

Figure 39: Brand personality - Micro image, December 2016

Brand analysis

L'Oréal Elvive shows high usage amongst older women

Figure 40: User profile of L'Oréal Elvive, December 2016

John Frieda has a good reputation

Figure 41: User profile of John Frieda, December 2016

Aveda runs the risk of being unappealing

Figure 42: User profile of Aveda, December 2016

TRESemmé is accessible and effective

Figure 43: User profile of TRESemmé, December 2016

Bumble and bumble would be recommended

Figure 44: User profile of Bumble and bumble, December 2016

Herbal Essences cares for health and wellbeing

Figure 45: User profile of Herbal Essences, December 2016

The Consumer - What You Need to Know

Shampoo usage sees a rise

Awareness of co-wash products is low

Damage concern is impacting behaviours

Purchase of natural/organic haircare is low

Usage of Haircare Products

Shampoo usage is on the rise

Figure 46: Usage of shampoo and conditioner products, December 2016

Little change in usage of hair/scalp-protecting products

Figure 47: Usage of hair/scalp-protecting products, December 2016

Usage of styling products is on the decline

Figure 48: Usage of hair styling products, December 2016

Usage of co-wash remains low

Figure 49: Usage of co-wash products, December 2016

Low awareness of co-wash products

Figure 50: Awareness of co-wash products amongst non-users, December 2016

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2478.79 | €2334.35

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Changes in Haircare Routines

Double shampooing is popular

Figure 51: Changes in haircare routines in the last 12 months, 16-24s vs all, December 2016

Young women may be boosting prestige sector

Styling is less frequent

Figure 52: Changes in styling routines in the last 12 months, December 2016

Damage concern is driving behaviours

Figure 53: Reasons for changes to haircare/styling routines, December 2016

Preserving colour

Hairstyle changes in older women

Figure 54: Changing haircare/styling routines due to changing hairstyle/length, by age, December 2016

Time and money are concerns of the young

Figure 55: Changing haircare/styling routines due to wanting to save time/money, by age, December 2016

Perceptions of Natural and Organic Haircare

Purchase of natural/organic haircare products remains low

Figure 56: Purchase of natural and/or organic haircare products, December 2016

Free-from is the highest indicator of natural/organic

Figure 57: Perceptions of natural and/or organic haircare, amongst buyers of natural/organic haircare, December 2016

Essential oils are important to buyers of natural/organic

Free-from is more important to older women, ingredients more important to younger

Figure 58: Selected perceptions of natural and/or organic haircare, 16-24s and over-65s vs all, December 2016

Appendix - Data Sources, Abbreviations and Supporting Information

Abbreviations

Consumer research methodology

Forecast methodology