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Combining insight with foresight

"The industry is anticipating a bright year in 2014, with the economic recovery looking increasingly secure. The outlook for construction is positive and major infrastructure projects are expected to offer new soft and hard service opportunities."

— Ben Harris, Industrial Analyst

# This report looks at the following areas:

- How is technology impacting the facilities management industry and what effect will it have over the coming years?
- To what extent is public sector demand for facilities management likely to be affected by reduced public sector expenditure and legislative changes in 2014?
- Will the level of merger and acquisition activity seen in recent years be repeated in 2014 and 2015?
- Will growth in total facilities management contracts grow ahead of single or other multiple service bundles over the next five years?
- What sectors are likely to generate the greatest demand for facilities management services in the short term?

The market is segmented into the following sectors:

- TFM, where the full responsibility for undertaking and organising facilities management services is contracted to a third party company who undertakes the work or sub-contracts the work to other companies
- contracted out projects, where ancillary services are contracted out to third party companies on an individual contract basis. This allows the client company to retain strategic control over facilities management and budgeting. The value for contracted out services stated in this report includes contracts by single service providers and facilities management companies
- internal projects, where ancillary services are undertaken by in-house staff. These non-core activities represent the remainder of the potential market for facilities management companies

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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