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"Continued improvements in product quality and leading manufacturers' efforts to shift to more sustainable sources of paper pulp have the potential to change the size and shape of the household paper market. Stronger products that allow consumers to do more with fewer sheets may help to increase value without driving up volume."

- John Owen, Senior Household Analyst

# In this report we answer the key questions:

- How big a factor is environmental friendliness to consumers in the household paper products market?
- What challenges and opportunities do the Millennials represent for the household paper market?
- How should manufacturers respond to declining sales in the category's smaller seaments?

The household paper products market has posted modest growth between 2007 and 2012, rising about 9% over that period to nearly \$16.9 billion. The category's largest segments, toilet tissue and paper towels, enjoy universal penetration and have remained solid performers. Sales have declined, however, in the category's smaller segments, including facial tissues, paper napkins, and moist towelettes, products that some budget-minded consumers may view as dispensable or replaceable.

While shoppers approach the household paper products aisle with an eye to value, the category and all its segments will benefit most from a definition of value that revolves less around cost per roll or sheet and more around the strength to get the job done efficiently or unmatched effectiveness in specific uses.

This report builds on the analysis presented in Mintel's *Household Paper Products—U.S., February 2012*, as well as the September 2010, September 2008, September 2006, February 2004 and January 2003 reports of the same title.

For the purposes of this report, the household paper products market has been segmented as follows:

- paper towels
- · toilet tissues (toilet paper)\*
- facial tissues
- paper napkins
- moist towelettes for hands and face\*

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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#### **Table of Contents**

#### Scope and Themes

What you need to know

Definition

Data sources

Sales data

Consumer survey data

Advertising creative

Abbreviations and terms

Abbreviations

Terms

### **Executive Summary**

#### The market

Figure 1: Total U.S. retail sales and fan chart forecast of household paper products, at current prices, 2007-17

#### Market factors

Figure 2: Thomson Reuters/University of Michigan Index of Consumer Sentiment (ICS), 2007-13

### Market segmentation

Figure 3: Total U.S. retail sales of household paper products, by segment, at current prices, 2010 and 2012

#### Retail channels

Figure 4: Total U.S. retail sales of household paper products, by channel, at current prices, 2007-12

### Leading companies

Figure 5: MULO share of household paper products, by leading companies, 2011 and 2012

#### The consumer

# Household incidence slips for facial tissues, paper napkins

Figure 6: Household paper incidence, by product type, 2007 and 2012

# Value is key overall, but shopping dynamics vary from segment to segment

Figure 7: Paper product shopping behaviors, by product type, November 2012

# Attitudes toward toilet paper

Figure 8: Attitudes toward toilet paper, agree, November 2012

### Attitudes toward paper towels

Figure 9: Attitudes toward paper towels, agree, November 2012

#### Attitudes toward facial tissue

Figure 10: Attitudes toward facial tissues, agree, by gender and age, November 2012

### Interest in paper product features

Figure 11: Interest in paper product features, any interested, November 2012

What we think

Issues in the Market

How big a factor is environmental friendliness to consumers in the household paper products market?

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What challenges and opportunities do the Millennials represent for the household paper market?

How should manufacturers respond to declining sales in the category's smaller segments?

Insights and Opportunities

Clean and healthy: promoting paper products for health and wellness

Finding new homes, and uses, for paper products

Less equals more: linking quality, economy, and eco-friendliness

**Trend Applications** 

Trend: Premium and Indulgence

Trend: Mood to Order

2015 trend: Brand Intervention

Market Size and Forecast

Key points

Gains driven by biggest segments

Less is becoming more

Figure 12: Total U.S. retail sales and forecast of household paper products, at current prices, 2007-17

Figure 13: Total U.S. retail sales and forecast of household paper products, at inflation-adjusted prices, 2007-17

Fan chart forecast

Figure 14: Total U.S. retail sales and fan chart forecast of household paper products, at current prices, 2007-17

Market Drivers

Household income stabilizes, but remains weak

Figure 15: Median household income, in inflation-adjusted dollars, 2001-11

Consumer confidence rising but still fragile

Figure 16: Thomson Reuters/University of Michigan Index of Consumer Sentiment, 2007-13

Households with kids declining

Figure 17: Households, by presence of children, 2002-12

Competitive Context

Competition from within

Paper towels versus cloth

Figure 18: Attitudes toward paper towels versus cloth, November 2012

Sponges experience steady but modest sales growth

Figure 19: Total U.S. retail sales of sponges and scouring pads, at current prices, 2007-17

Disposable wipes compete with paper towels for quick, easy cleanups

Figure 20: Total U.S. retail sales of cleaning cloths/wipes, at current prices, 2007-17

Segment Performance

Key points

Toilet tissue, paper towels category's largest, most resilient segments

Smaller segments experience declines, suffer from nonessential status

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Figure 21: Total U.S. retail sales of household paper products, by segment, at current prices, 2010 and 2012

Segment Performance—Toilet Tissue

Key points

Toilet tissue posts solid sales growth

Figure 22: Total U.S. retail sales and forecast of toilet tissue, at current prices, 2007-17

Segment Performance—Paper Towels

Key points

Slow but steady gains for a versatile segment

Bounty, segment leader, emphasizes quality over quantity

Figure 23: Total U.S. retail sales and forecast of paper towels, at current prices, 2007-17

Segment Performance—Facial Tissue

Key points

Sales decline in increasingly discretionary segment

Figure 24: Total U.S. retail sales and forecast of facial tissue, at current prices, 2007-17

Segment Performance—Paper Napkins

Key points

Declining sales suggest some consumers forgoing the segment altogether

Figure 25: Total U.S. retail sales and forecast of paper napkins, at current prices, 2007-17

Segment Performance—Hand/Face Moist Towelettes

Key points

Segment sales stabilize with help of small competitor

Figure 26: Total U.S. retail sales and forecast of hand/face moist towelettes, at current prices, 2007-17

Retail Channels

Key points

Channel trends point value focus among shoppers

Strategic channel strengths still play a role

Figure 27: Total U.S. retail sales of household paper products, by channel, at current prices, 2010-12

Figure 28: Total U.S. retail sales of household paper products, by channel, at current prices, 2007-12

Leading Companies

Key points

P&G's leadership built on premium brands

Georgia-Pacific and Kimberly-Clark offer broader ranges

Figure 29: MULO sales and share of household paper products, by leading companies, 2011 and 2012

Brand Share—Toilet Tissue

Key points

Charmin Basic gets squeezed

Georgia-Pacific holds on to company lead

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Private label continues to gain

Manufacturer sales of toilet tissue

Figure 30: MULO sales and share of toilet tissue, by leading companies and brands, 2011 and 2012

Brand Share—Paper Towels

Key points

P&G's Bounty maintains leadership but loses share

Bounty ups the ante on durability with DuraTowel

Manufacturer sales of paper towels

Figure 31: MULO sales and share of paper towels, by leading companies and brands, 2011 and 2012

Brand Share—Facial Tissue

Key points

Sensory products advance as Kleenex maintains leadership

Puffs sees share slip after Basic launch

Store brands continue to gain ground as quality improves

Manufacturer sales of facial tissue

Figure 32: MULO sales and share of facial tissue, by leading companies and brands, 2011 and 2012

Brand Share—Paper Napkins

Key points

Private label maintains hold on paper napkins

Top name brands make small gains

Manufacturer sales of paper napkins

Figure 33: MULO sales and share of paper napkins, by leading companies and brands, 2011 and 2012

Brand Share—Moist Towelettes

Key points

Wet Ones and private label dominate small segment

Opportunity for smaller, more focused competitors

Manufacturer sales of moist towelettes

Figure 34: MULO sales and share of moist towelettes, by leading companies and brands, 2011 and 2012

Innovations and Innovators

New applications

Napkins to go

Strength and durability

Store brand upgrades

Environmentally friendly

Marketing Strategies

Overview

Figure 35: Measured-media advertising spending of select household paper product brands, 2010 and 2011

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#### Interplay between softness and strength sets the tone

#### Charmin Ultra Strong

Figure 36: Charmin Ultra Strong "Clean Underwear" TV ad, 2012

#### Charmin Ultra Soft

Figure 37: Charmin Ultra Soft "Ah, This is Soft" TV ad, 2012

#### Carving out space between dishcloths and bargain brands

#### Cleaner than a dishcloth

Figure 38: Bounty DuraTowel "Ditch Your Dishcloth" TV ad, 2012

#### Providing superior value versus bargain brands

Figure 39: Bounty "The Bargain" TV ad, 2012

#### Package the emotional payoff of the brand

Figure 40: Kleenex "Gift of Care" TV ad, 2012

### Recast facial tissue as a personal beauty care product

Figure 41: Puffs "Everything Your Face Has to Face" TV ad, 2012

#### Social Media

# Key points

Overview

### Key social media metrics

Figure 42: Key brand metrics, selected household paper brands, January 2013

### Market overview

#### Brand usage and awareness

Figure 43: Usage and awareness of selected household paper brands, November 2012

#### Interaction with brands

Figure 44: Interaction with selected household paper brands, November 2012

#### Online conversations

Figure 45: Percentage of consumer conversation by selected household paper brands, December 22, 2012-January 21, 2013

Figure 46: Online mentions, selected household paper brands, percent of total daily mentions, by day, December 22, 2012-January 21, 2013

### Where are people talking about household paper brands?

Figure 47: Mentions by page type, selected household paper brands, December 22, 2012-January 21, 2013

# What are people talking about?

Figure 48: Mentions by type of conversation, selected household paper brands, December 22, 2012- January 21, 2013

Figure 49: Major areas of discussion surrounding household paper brands, percent of daily mentions, by day, December 22, 2012-January 21, 2013
Figure 50: Major areas of discussion surrounding household paper brands, by page type, December 22, 2012-January 21, 2013

### Brand analysis

Figure 51: Kleenex key social media metrics, January 2013

#### Key online campaigns

What we think

Charmin





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Figure 52: Charmin key social media metrics, January 2013

#### Key online campaigns

Figure 53: Selected Charmin twitter mentions, August 3, 2012

What we think

Bounty

Figure 54: Bounty key social media metrics, January 2013

Key online campaigns

What we think

Scott

Figure 55: Scott key social media metrics, January 2013

Key online campaigns

What we think

Puffs

Figure 56: Puffs key social media metrics, January 2013

Key online campaigns

What we think

Brawny

Figure 57: Brawny key social media metrics, January 2013

Key online campaigns

What we think

Usage of Household Paper Products

Key points

Household incidence slips for facial tissues, paper napkins

Figure 58: Household paper incidence, by product type, 2007 and 2012

Younger adults less likely to use facial tissue, paper napkins

Figure 59: Household paper incidence, by product type, by age, August 2011-August 2012

Facial tissue and paper napkin usage increases with income

Figure 60: Household paper incidence, by product type, by household income, August 2011-August 2012

Larger households less likely to use some paper products...

Figure 61: Household paper incidence, by product type, by household size, August 2011-August 2012

...but those that do tend to use more

Figure 62: Household paper incidence, by product type, by household size, August 2011-August 2012

Purchasing Responsibility for Paper Products

Key points

Women 35+ likely to take primary responsibility for household purchases

Figure 63: Purchasing responsibility for paper products, by gender and age, November 2012

Paper Product Shopping Behaviors

Value is key overall, but shopping dynamics vary from segment to segment

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Figure 64: Paper product shopping behaviors, by product type, November 2012

#### Attitudes Toward Toilet Paper

Key points

For some, higher quality equates to better value

Flushable wipes have room to grow

Despite interest, little consumer action on eco-friendly toilet paper

Younger consumers more likely to be interested in value-added products

Figure 65: Attitudes toward toilet paper, by gender and age, November 2012

### **Attitudes Toward Paper Towels**

Key points

Paper towels versus kitchen towels

Money savings more important than eco-friendliness in limiting use

Stronger a better value

Figure 66: Attitudes toward paper towels, by gender and age, November 2012

#### **Attitudes Toward Facial Tissues**

Key points

Young adults less likely to treat facial tissue as an everyday staple

Added-value features appealing to young purchasers

Environmental friendliness not top of mind in facial tissues

Figure 67: Attitudes toward facial tissues, by gender and age, November 2012

#### Interest in Paper Product Features

Key points

Interest in health-focused paper products

Other concepts of interest

Figure 68: Interest in paper product features, November 2012

Young adults open to a wider variety of value-added paper products

Figure 69: Interest in paper product features, by gender and age, November 2012

#### Impact of Race and Hispanic Origin

Key points

Universal usage of toilet paper and paper towels holds across groups

Hispanic and black consumers are less likely than other groups use facial tissue

Figure 70: Household paper incidence, by product type, by race/Hispanic origin, August 2011-August 2012

Hispanics less likely to buy name brands or see quality as worth more

Figure 71: Toilet paper shopping behaviors, by race/Hispanic origin, November 2012

Figure 72: Paper towels shopping behaviors, by race/Hispanic origin, November 2012

Hispanics more likely to buy facial tissues only when they have a cold

Figure 73: Attitudes toward facial tissues, by race/Hispanic origin, November 2012

Blacks, Hispanics, and Asians show interest in value-added products

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Figure 74: Interest in paper product features, by race/Hispanic origin, November 2012

#### IRI/Builders—Key Household Purchase Measures

#### Toilet tissue

#### Consumer insights on key purchase measures

#### Brand map

Figure 75: Brand map, selected brands of toilet tissue buying rate, by household penetration, 52 weeks ending June 24, 2012

#### Brand leader characteristics

#### Key purchase measures

Figure 76: Key purchase measures for the top brands of toilet tissue, by household penetration, 52 weeks ending June 24, 2012

#### Paper towels

#### Consumer insights on key purchase measures

#### Brand map

Figure 77: Brand map, selected brands of paper towels buying rate, by household penetration, 52 weeks ending June 24, 2012

#### Brand leader characteristics

#### Key purchase measures

Figure 78: Key purchase measures for the top brands of paper towels, by household penetration, 52 weeks ending June 24, 2012

#### Facial tissue

## Consumer insights on key purchase measures

#### Brand map

Figure 79: Brand map, selected brands of facial tissue buying rate, by household penetration, 52 weeks ending June 24, 2012

### Brand leader characteristics

## Key purchase measures

Figure 80: Key purchase measures for the top brands of facial tissue, by household penetration, 52 weeks ending June 24, 2012

### Paper napkins

### Consumer insights on key purchase measures

## Brand map

Figure 81: Brand map, selected brands of paper napkins buying rate, by household penetration, 52 weeks ending June 24, 2012

### Brand leader characteristics

#### Key purchase measures

Figure 82: Key purchase measures for the top brands of paper napkins, by household penetration, 52 weeks ending June 24, 2012

### **Custom Consumer Groups**

### Households with young kids could be key target for all-family wipes

Figure 83: Attitudes toward paper towels, by parents with children and age, November 2012

### Parents of young kids especially conscious of paper towel usage

Figure 84: Attitudes toward paper towels, by parents with children and age, November 2012

#### Parents of young kids likely to be interested in value-added facial tissues

Figure 85: Attitudes toward facial tissues, by parents with children and age, November 2012

Appendix – Other Useful Consumer Tables



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Figure 86: Household purchase of paper products, by gender and age, November 2012

Figure 87: Household purchase of paper products, by household income, November 2012

Figure 88: Household purchase of paper products, by household size, November 2012

Figure 89: Purchasing responsibility for paper products, by household income, November 2012

Figure 90: Purchasing responsibility for paper products, by household size, November 2012

Figure 91: Toilet paper shopping behaviors, by gender and age, November 2012

Figure 92: Toilet paper shopping behaviors, by household income, November 2012

Figure 93: Toilet paper shopping behaviors, by household size, November 2012

Figure 94: Paper towels shopping behaviors, by gender and age, November 2012

Figure 95: Paper towels shopping behaviors, by household income, November 2012

Figure 96: Paper towels shopping behaviors, by household size, November 2012

Figure 97: Facial tissues shopping behaviors, by gender and age, November 2012

Figure 98: Facial tissues shopping behaviors, by household income, November 2012

Figure 99: Facial tissues shopping behaviors, by household size, November 2012

Figure 100: Paper napkins shopping behaviors, by gender and age, November 2012

Figure 101: Paper napkins shopping behaviors, by household income, November 2012

Figure 102: Paper napkins shopping behaviors, by household size, November 2012

Figure 103: Moist towelettes shopping behaviors, by gender and age, November 2012  $\,$ 

Figure 104: Moist towelettes shopping behaviors, by household income, November 2012

Figure 105: Moist towelettes shopping behaviors, by household size, November 2012

Figure 106: Attitudes toward toilet paper, by household income, November 2012

Figure 107: Attitudes toward toilet paper, by household size, November 2012

Figure 108: Attitudes toward paper towels, by household income, November 2012

Figure 109: Attitudes toward paper towels, by household size, November 2012

Figure 110: Attitudes toward facial tissues, by household income, November 2012

Figure 111: Attitudes toward facial tissues, by household size, November 2012

Figure 112: Interest in paper product features, by household income, November 2012

Figure 113: Interest in paper product features, by household size, November 2012

#### Appendix - Social Media

# Brand usage or awareness

Figure 114: Brand usage or awareness, November 2012

Figure 115: Charmin usage or awareness, by demographics, November 2012

Figure 116: Scott usage or awareness, by demographics, November 2012

Figure 117: Kleenex usage or awareness, by demographics, November 2012

Figure 118: Puffs usage or awareness, by demographics, November 2012

Figure 119: Bounty usage or awareness, by demographics, November 2012

Figure 120: Brawny usage or awareness, by demographics, November 2012

#### Activities done

Figure 121: Activities done, November 2012



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Figure 122: Charmin—activities done, by demographics, November 2012

Figure 123: Scott—activities done, by demographics, November 2012

Figure 124: Kleenex—activities done, by demographics, November 2012

Figure 125: Puffs—activities done, by demographics, November 2012

Figure 126: Bounty—activities done, by demographics, November 2012

Figure 127: Brawny—activities done, by demographics, November 2012

#### Online conversations

Figure 128: Percentage of consumer conversation by selected Household paper brands, December 22, 2012-January 21, 2013

Figure 129: Online mentions, selected household paper brands, percent of total daily mentions, by day, December 22, 2012-January

Figure 130: Mentions by page type, selected household paper brands, December 22, 2012-January 21, 2013

Figure 131: Mentions by type of conversation, selected household paper brands, December 22, 2012- January 21, 2013

Figure 132: Major areas of discussion surrounding household paper brands, percent of daily mentions, by day, December 22, 2012-January 21, 2013
Figure 133: Major areas of discussion surrounding household paper brands, by page type, December 22, 2012-January 21, 2013

Appendix - Trade Associations